



Trade Intelligence and Analytics Portal

Department of Commerce

Frequently Asked Questions (FAQ) -
Public page

Frequently Asked Questions (FAQs) – Public Page

1. General

Q. 1. What kinds of dashboards and visual tools does the portal have?

The portal has 28+ **pre-built dashboards** that show trade data in easy charts and tables, like: Top countries India trades with

- Top exported products
- Trade trends by region
- State & district level exports
- Country-wise trade details

These help you see **who India trades with most and what products are most important.**

Q. 2. What is the “Trade Watch” feature?

The Trade Watch feature primarily consists of two-dashboards:

- In the Trade Watch – Country dashboard, a specific **country’s trade with respect to India can be viewed.** (e.g., India’s exports to USA)
- In the Trade Watch – Commodity dashboard, a specific **commodity or sector data can be viewed.** (like electronics or spices)
It shows trends and comparisons so you can understand patterns easily.

Q. 3. Can I use the portal to compare trade between countries?

Yes, the India trade dashboard lets you **compare India’s trade with different countries**, helping you see where exports or imports are growing or shrinking. For example, the first chart in India trade dashboard provides a world map titled **‘India’s export to Partner countries’** based on growth percent. This provides a comparison between India’s partner countries in terms of growth percent indicating which countries have seen higher growth in the past year. It also shows the trade value on which this growth% is based upon.

For regions, you can go to chart 5 under the India trade dashboard. This provides India’s export/import for regions that are India’s top trading partners.

In case of comparing between countries other than India, you can refer to various global databases as the public page is centred on India’s data and its bilateral trade dynamics with other countries.

Q. 4. What are media or insight stories on the portal?

The portal has **Media & Insights** Page which captures trade snapshots and commentary showing important developments in India's Trade (e.g., which markets are growing fastest). Every week 2-3 new media insights are pushed into the portal, which can be viewed and downloaded and repost on LinkedIn. It shows development of India's export performance across country and commodity or region.

Access and Data Availability

Q. 5. Can exporters, Export Promotion Councils (EPCs), or commodity boards get a login to the portal?

The public page of TIA portal is accessible through the below link: <https://trade-analytics.commerce.gov.in/> . It does contain detailed trends on commodity page, country page, media insights and other related trends using national trade data.

However, advanced tools and detailed analysis are available only to government organizations, as they use sensitive data

If a user belongs to a government body such as an EPC, commodity board, line ministry, industry association, or state authority, you may request access by sending an email to trade.analytics@commerce.gov.in from your official government email ID.

Q. 6. From which year is trade data available on the portal?

The portal provides India's official trade data starting from **2016 onwards**.

Q.7 How often is the trade data updated in the portal?

The data in the portal updates after every 45 days of the end of each month.

Q. 8. Which countries and products are covered?

The portal includes trade data for 217+ countries.

Products are shown using standard international product codes (HS codes – Harmonised System of Nomenclature) and further grouped into broader sectors used by the Department of Commerce.

HS Code stands for Harmonized System Code (or Harmonized System of Nomenclature). It is a standardized, 6-digit numerical method developed by the World Customs Organization (WCO) to classify traded products globally for customs, duties, and trade statistics.

Q. 9. Can the portal show which Indian states are performing well in exports?

Yes. The portal provides **state-wise and district-wise export trends** using official Indian

data. This information is available on India Trade dashboards (Chart 7) and in the Data Extraction section. Both dashboards display **exports by state and by district**, so you can see regional performance within India. To view this,

- Select the India Trade dashboard from the menu. **Set your left pane** by selecting parameters as mentioned in the previous question. Now load the page after entering your required parameters and clicking on 'Submit'. Here, go to chart 7 'India's Exports by States & Districts'.
- This shows a heatmap of India on the left where states are colour-graded showing the states with the highest export value in darker shades of blue.
- Below the heatmap, there is a table detailing the states, export value of selected year and previous year, share% of each state in India's total exports for the selected year and growth% comparing the selected year and previous year in columns. This is available in ascending order of export value showing the highest exporting state at the top. You can tap on the three lines in every column heading to arrange the column in any other form.
- Meanwhile, the right side will show the state with the highest export value as a default. This shows the district-wise exports of the state. You can select any other state to view its district-wise exports and download the same in excel or image formats.
- In addition to the 'District-wise Export of a state', you can also view the same in a table form below the heatmap showing the District-wise share% and Growth%.

Advanced Analytics - Country & Product Focus

Q. 10. Can anyone access to check what are India's top export product categories?

Yes. There are sections (specifically Chart 4) in India trade dashboard that show the **top commodities of India exports**, and how they've changed over time. The India trade dashboard provides India-specific trends with respect to top commodities, partner countries and regions coupled with domestic export done by Indian states. To find this, the user can go to the India trade dashboard under the menu tab. In this dashboard, set your left pane by selecting your required parameters such as –

- USD/INR,
- Calendar Year/Financial Year,
- Export/Import,
- QE/HS (type of commodity) and
- HS level.

Selecting QE leads to a different dashboard with more detailed features and insights on commodities. So, we can select HS (Harmonized System) at the broadest level – HS2 for commodity type. After selecting these and clicking on ‘Submit’, you can have a glance at the top exports in chart 4 titled ‘India's top 10 Exported Commodities’ which provides the top 10 commodities showing its export value, share% and growth%. It also shows import when the user selects import from the left pane. It also shows import when the user selects import from the left pane.

Q. 11. Can I find the countries India has signed/ concluded FTA with?

Yes. The portal’s analytics help users understand **wherein India has signed FTA or FTAs are in progress**. This can be seen in the Home Page of the portal under India's Foreign Trade Footprints (2025-26). This highlights India’s concluded FTAs and those under discussions.

Q. 12. Why am I unable to select or type the HS code under the ‘Select HS code’ in the left pane of the Commodity Dashboard?

To select an HS Code, you first need to choose the corresponding **sector** under which your HS Code falls.

For your reference, you can view sector mapping by clicking on the **“HS”** button. Once the sector is selected, you will be able to choose your desired **HS Code** and access the detailed analysis.

Data Extraction features

Q. 13. Can we download any datasets that we need?

Yes, any dataset visible in the charts across the TIA Portal can be downloaded directly. Additionally, if you want more customized datasets as per your specific requirements, you can use the **Data Extraction Dashboard**, which allows you to download data in one place in data extraction, all the data at very broad (HS 2/ Sector level/ QE/ PC level) as well granular levels (HS-8) is present in a single location for the user to readily view and extract in excel format after a few clicks.

Data Extraction provides data from the DGCIS, India’s official source of trade data, at all levels of Harmonized System (HS) as well as Quick Estimates (QE) and Principal Commodities (PC). HS refers to global classifications of commodities that remains the same for all countries at HS2, HS4 and HS6 levels. When it comes to HS8 level and QE-PC classifications, this refers to the Indian system of categorizing commodities at a more granular level based on India-specific requirements.

Steps to view and download data here:

- Select the Data Extraction dashboard from the menu.
- Select your parameters to customize and extract the data you want.
- These parameters include:
 - Calendar Year or Financial Year (s)*
 - Months (optional)
 - Select Country*
 - Export or Import or Both*
 - HS level or PC-QE type of classification of commodities*
 - HS or PC-QE selection in detail
 - Value or Volume*
 - Select any state(s) from India
 - Currency selection
 - Click on 'Submit' and enter the captcha
 - Click on download excel or CSV for final data extraction.

The * symbol indicates selections that are mandatory without which the data will not load in the dashboard.

In country selection, the user can either click on World or select all or specific countries. The user cannot select both World and specific or all countries. This will show the user all the trade data based on selection wherein the default setting shows the value of commodities in USD million.

Furthermore, user can click on 'Filter Parameter' to view the selections before submitting the selection.

The data that is visible can be downloaded in excel or CSV. Click on either to download and enter the captcha for final extraction of data.

Q. 14. Can we download multiple HS codes wise data?

Yes, the Data Extraction dashboard also allows the user to extract data for multiple HS codes that requires only a few tweaks from the steps mentioned in the previous question. After entering your selection parameters, select the commodity classification as HS level of HS2/4/6/8 first. Then go to the 'Click on HS selection' if more specific HS codes are required, say, basmati rice with HS 10063000 or select only a particular HS level to download in bulk for that level.

For example, if you want to extract the data for export of India's HS 2 commodities for the last 3 Financial years, then you can select FY2025-26, FY2024-25 and FY2023-24 and HS 2 along with all other selection parameters such as export and World from country drop-down. After

clicking on 'Submit', you can extract all data for HS 2 level that India has exported to the world for the last 3 financial years.

You can also view and download product-wise country data by selecting specific countries under the Country drop-down. For instance, you can expand your selection with 3 financial years for export of basmati rice for ASEAN countries by selecting all the 10 countries. This will provide only the data for the export data for these countries.

Q. 15. Can we download multiple countries data?

Yes, in the Data Extraction dashboard, like multiple commodities, after you set a classification type and time period, you can get the data for multiple or all countries instead of viewing the aggregated data for the World. For example, if you want to view and extract the import data for India's import from the BRICS countries in the last 5 years. You can select the:

- Calendar year for CY2026, CY2025, CY2024, CY2023 and CY2022.
- Import,
- Select all PC-QE then PC and then select PC with HS8 (optional). These are the HS8 codes that are mapped to the PCs which the user can also add in the table for extraction, if required.
- Select Brazil, China, Russia, South Africa from the Country drop-down.
- Click on 'Submit' and enter the captcha after clicking on the download button.

Now, you can extract all the data concerning India's imports from BRICS countries in the last 5 years at the PC-QE level of classification.

Q. 16. Why am I not able to see the total volume in Data Extraction?

No, Unlike the Values, the Data Extraction Dashboard does not display a single "total volume" figure at the end of the table.

However, it does provide India's export and import volume data across all years, which can be downloaded in **Excel or CSV format** after entering the captcha and selecting the required parameters.

The reason a total is not shown for volume is that **volume units differ across commodities** for example, mobile phones may be reported in numbers, while coal is reported in kilotons. Because of these varying units, adding them into one overall total is not statistically significant.

You may download the data and calculate totals for commodities with the **same unit** or filter your selection to products that can be easily aggregated.

Q. 17. Why am I unable to download all countries x all commodities data in bulk?

You can download and view the data for all countries and commodities at a smaller HS level as it would be downloadable with fewer rows. However, the data generated exceeds 10,000 rows as it would do in the case of all countries and all commodities at HS 8 level. This feature has been restricted on the portal for now to prevent any, misuse of data download functionality

Q. 18. Can I download monthly data from the portal as well?

Yes, the data for monthly data can be downloaded for months. To download,

- Select the states/country from the drop-down,
- Select the Calendar Year/Finacial Year,
- Select months where you can select certain months or 'Check all'
- Select all other parameters of export/import and HS level/PC-QE.
- Click on 'Submit' to extract data.

Feedback

Q. 19. If I have to suggest enhancements in the portal's user interface, then how can I contact the portal management team and provide my input?

You can directly go the 'Contact Us' link present towards the end of any dashboardf the portal.

Add details such as your name, email address, contact number, subject name, organization name, type of feedback whether it is of user feedback or new request. As you want to provide an input, then you can select 'New Request'. Add the screenshot of the page where you want the change and attach any other required file. Click on Submit and your feedback will be recorded. Alternatively, you can also mail trade.analytics@commerce.gov.in with your request. When your feedback is resolved, it will be communicated via the same mail. A copy of the User Feedback is attached below this document for reference.

Q. 20. I do not understand the navigation features of some dashboards. Is there any demo that users can view to better understand the portal?

On any dashboard apart from the Home page, you can directly go to the Demo video' link present on the left pane of the portal. This provides a basic video of the dashboard features along with navigation guidelines. In addition, you can also directly ask your queries on the TIA Portal's official mail at trade.analytics@commerce.gov.in . You can also use the

'Contact Us' page to ask for any queries providing screenshots or suggestions in files in as much detail as you want.

Q. 21. I am using the TIA portal data for a small report, and I have some questions about what can be cited and if there are any restrictions on using the data?

This is the public page of the data that can be used for any report with proper attribution to the TIA portal and source database. If you have any additional questions regarding any kind of restrictions, you can access the **Data Disclaimer** from the left pane of any dashboard. This will lead to a document providing all guidelines for usage of TIA Portal's data.

Below is the screenshot of the User Feedback page. This is accessible to the user as soon as one clicks on the 'Contact Us' button in the portal.

Feedback form

Select:

Feedback ▾

Subject:

Enter Subject

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Enter Name

Email Address:

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Enter Contact

Organisation / Department

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Select Menu:

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